Dear [CUSTOMER],

For support and information on your old Visa card account please contact Contis by emailing Redemptions@contis.com

In order for them to respond to your query efficiently please state the following in the email:

Full Name:

First Line of Address:

Postcode:

DOB:

Account Number or Last 4 digits of card:

If you would like to redeem the funds that remain in your closed account, please also provide the following details:

|  |  |
| --- | --- |
| Account in the UK only : | Account outside the UK only :  |
| Account Number:  |   | IBAN: |   |
| Sort Code:  |   | BIC: |   |
| Name on Account:  |   | Name of recipient: |   |
| Reference:  |   | Recipient Bank Name:  |   |
|  |  | Recipient Address:  |   |
|  |  | Recipient Bank Address:  |   |

\* Please note that Contis can only redeem funds in the same currency as the Visa Card account.