Dear [CUSTOMER],

For support and information on your old Visa card account please contact Contis by emailing [Redemptions@contis.com](mailto:Redemptions@contis.com)

In order for them to respond to your query efficiently please state the following in the email:

Full Name:

First Line of Address:

Postcode:

DOB:

Account Number or Last 4 digits of card:

If you would like to redeem the funds that remain in your closed account, please also provide the following details:

|  |  |  |  |
| --- | --- | --- | --- |
| Account in the UK only : | | Account outside the UK only : | |
| Account Number: |  | IBAN: |  |
| Sort Code: |  | BIC: |  |
| Name on Account: |  | Name of recipient: |  |
| Reference: |  | Recipient Bank Name: |  |
|  |  | Recipient Address: |  |
|  |  | Recipient Bank Address: |  |

\* Please note that Contis can only redeem funds in the same currency as the Visa Card account.